

1. What is zipForm®?

zipForm® is the long-standing electronic forms platform provided by the California Association of REALTORS® (C.A.R.). It allows real estate professionals to create, edit, and manage real estate forms online.

2. What is Transact by Lone Wolf?

Transact by Lone Wolf is the new forms and transaction management solution from Lone Wolf, designed to replace zipForm®. It provides all the same forms REALTORS® rely on, along with enhanced tools, modern design, and tighter integration with other Lone Wolf products.

3. Why is zipForm® being replaced by Transact?

Lone Wolf is phasing out zipForm® to offer a more modern, user-friendly, and integrated experience with Transact. This ensures REALTORS® have access to updated technology that streamlines the transaction process.

4. Will I still have access to the same forms in Transact?

Yes. All C.A.R. and state-approved forms you currently use in zipForm® will be available in Transact.

5. What are the main differences between zipForm® and Transact?

- **Interface:** Transact offers a modern, intuitive design compared to zipForm®.
- **Speed:** Transact is faster, with improved navigation and performance.
- **Integration:** Transact integrates seamlessly with Lone Wolf tools like Authentisign® for e-signatures and BrokerMetrics®.
- **Mobile Use:** Transact is mobile-friendly and optimized for use on tablets and smartphones.
- **Support:** Updated help resources and training are built directly into Transact.

6. Will all the features that I have in zipForm® be available in Transact?

While the majority of zipForm® features that you know and love will be made available in Transact on October 1st, some features will not appear in Transact until a later date. A client facing portal like zipCommunity™ is planned for an end of year release in 2025. The transaction coordinator/assistant feature is planned to be released later this year as well. DocuSign integration will not be available upon release. A date for this integration has not been set as of now.

7. Will my Templates automatically transfer to the new Transact program from zipForm®?

No, Templates will not automatically transfer to the new Transact program. Templates will need to be recreated to use them in the new Transact program.

8. Do I need to learn a completely new system?

No. While the layout and look are updated, the core workflow—creating transactions, filling out forms, and sending documents for signature—is very similar to zipForm®. Most users find the transition smooth after a short learning period.

9. Will zipForm® Standard still be available?

No, zipForm® Standard will be retired in **December 31, 2026**. All users must transition to Transact to continue using the up-to-date C.A.R. Standard Form Library.

10. When will zipForm® no longer be available?

While a definitive date has not been set, zipForm® will be retired in **2027**. After that, all users must transition to Transact as their member benefit transaction management system.

11. What happens to my existing transactions and forms in zipForm®?

All active transactions and saved forms can be migrated into Transact. Lone Wolf provides guidance and tools to ensure a smooth transfer of your data.

12. Will Transactions (zipForm Edition) for Brokers be changing at the same time?

No. zipForm for Brokers will not change until the Broker Admin initiates the switch with the help of Lone Wolf.

13. What about Authentisign® and digital signatures?

Authentisign® integrates directly with Transact for sending and tracking signatures. It works more smoothly than the zipForm® integration and offers a modern signing experience for clients.

14. Where can I get training or support for Transact?

- C.A.R. provides live webinars, video tutorials, and help articles.
- C.A.R. offers member resources and transition guides.
- You can also access in-platform help directly within Transact.
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15. What should I do now to prepare?

- Start exploring Transact alongside zipForm®.
- Transfer one or two transactions into Transact to get comfortable.
- Attend a training session or webinar.
- Plan to be fully transitioned before October 2026.